



Terms and Conditions The Voyage Promotion

These Terms and Conditions apply to Big Green Egg Europe's "The Voyage" Promotion (hereinafter referred to as "the Promotion") made available at the Big Green Egg Europe website thevoyage.biggreenegg.eu for the Participating Country as indicated hereinafter ("Big Green Egg website").

The Promotion is open only to participants from Germany, Austria, Switzerland, Liechtenstein, The Netherlands, France, Luxembourg, Belgium ("Participating Countries"). The organizer is the private limited company under Dutch law Big Green Egg Europe B.V. (hereinafter to be referred to as "the Sponsor"), with its registered office at Leemolen 80, 2678 MH De Lier in The Netherlands, it being understood that the Sponsor's activities shall be run either by the Sponsor itself or by the relevant Sponsor affiliate, located in the Participating Country concerned.

Within the context of the Promotion, a prize shall be given away to the winning participant selected by the Sponsor, or its affiliate ("Winner").

How to enter

Participation in the Promotion is made possible as part of the purchase of any Big Green Egg branded product at official Big Green Egg dealers (check www.biggreenegg.eu) or online shops in the Participating Countries during the Promotion Period (as defined hereinafter).

In order to qualify for a chance to win a prize (the "Prize" as defined below), eligible participants must (i) register on Big Green Egg Europe campaign website thevoyage.biggreenegg.eu, and provide their name, home address, city, email address, a phone number where they can be reached, a proof of purchase (this should be 1 receipt with a minimum amount of € 250,- or CHF 250,- spent on Big Green Egg accessories or a Big Green Egg), the reason why they should win this prize and (ii) agree to these Promotion Terms and Conditions.

Prize

An expert jury will determine the winner(s) of the promotion, taking into account, among other things, originality, creativity and inventiveness:



One (1) out of a total of Thirty five (35) trip packages for two (2) persons* to Rovaniemi – Lapland Finland for Big Green Egg ‘The Voyage’ from January 20, 2022 until January 23, 2022.

Each package consists of the following:

- Two (2) tickets to The Voyage in Rovaniemi, Lapland Finland;
- Two (2) round trip economy-class airfares to/from the destination airport closest to Winner’s residence and Rovaniemi airport in Finland as determined by Sponsor at its sole discretion **;
- Three (3) nights’ hotel accommodations (all inclusive) in one double room at Apukka Resort in Rovaniemi, Lapland Finland;
- Ground transportation to and from hotel Apukka resort and airport
- Food and beverage provided for certain events; certain days/times
- Special winter clothing needed for the special activities for January 21, 2022 – January 23, 2022
- A number of various gifts

(*) aged eighteen (18) or over.

(**) in the event a flight is not feasible due to the departure location of the Winner the Sponsor shall in its sole discretion designate another airport or form of transportation.

Promotion Period:

Promotion period is from **September 17, 2021 at 09:00 a.m. Central European Time to November 14, 2021 at 23:59 p.m. Central European Time.**

At the close of the Promotion period, an expert jury will determine the winner(s) of the promotion, taking into account, among other things, originality, creativity and inventiveness.

Winners shall be notified per e-mail or telephone on November 19, 2021 using the information contained in the entry form, at Sponsor’s discretion. Mobile charges or messaging rates may apply depending upon your mobile carrier. The Winner must respond within 48 hours after receipt of such notification and confirm to the Sponsor accordance with the above stipulations within 7 days after receipt of the Sponsor’s notification.



The failure to respond timely to any notification to accept the Prize may result in forfeiture of the Prize and, in such case Sponsor may select an alternate Winner from among the remaining eligible entries, up to three (3) attempts. Winner may also be sent a declaration of eligibility / liability / publicity release (“Release”). Unless restricted by law, Winners will be required to complete and return the Release within five (5) days from the date of notification. An alternate Winner may be selected from among the remaining eligible entries if a Winner: (i) cannot be reached; (ii) fails, where required, to obtain all signatures on the Release and to return the documents in a timely manner as required pursuant to these Terms and Conditions; or (iii) cannot accept or receive the prize for any reason. Winners will receive additional Prize arrangement details once eligibility is determined. In the event of a dispute about the identity of a Winner, each entry will be declared made by the authorized account holder of the email account submitted at time of entry.

Participation conditions

The date and the time of purchase and registration must be within the Promotion Period stated above.

Participation in the Promotion(s) is non-recurring, which means contestants may participate only once with 1 submission, 1 e-mail address and 1 IP address.

Participation is free of charge, voluntary and takes place by filling in the required details on the Big Green Egg Europe campaign website, by submitting your application on-line and the subsequent acceptance thereof by the Sponsor or its affiliate.

Participation in the Promotion means the unconditional acceptance by the participant of these Terms and Conditions, without any reservation or limitation, including each subsequent Sponsor decision relating to this Promotion.

Participation in the Promotion is open only to natural persons residing within the Participating Countries and that are 18 years or older.

During the entire Promotion Period, participants must (i) have a valid identification (i.e. passport), and, immediately on request, make a copy thereof available to the Sponsor or its affiliate, and be available for identification thereafter, and (ii) have a proof of purchase of a Big Green Egg branded product.

Employees of the Sponsor and of all affiliated companies, subsidiaries and advertising/promotion agencies and their immediate family members are barred from participation.



Participants agree that the IP address of their computers shall be stored by the Sponsor and used for identification purposes. The Sponsor shall not disclose this information to third parties.

The Sponsor retains the right to reject participants if they do not act in accordance with these Terms and Conditions.

In the event the participant desires to be excluded from the Promotion, participant shall send an email to thevoyage@biggreenegg.eu using subject 'Big Green Egg The Voyage exclusion' and in the email the relevant participant details.

Incorrect, illegible, incomplete, late or incorrectly addressed entries shall not be processed. The Sponsor and its affiliates shall not be liable for inadequate entries as a result of errors or technical failures of any nature whatsoever, including a poorly functioning network, hardware or software, irrespective of whether problems arise with the sender or the Sponsor.

The Sponsor retains the right to disqualify entries if the Sponsor is of the opinion that either abuse exists or aspects of the promotion are being violated.

In the event one of the provisions stated in these Terms and Conditions is infringed upon, participation shall by operation of law become null and void, possible claims to the Prize shall lapse and the participant shall be excluded from further participation.

Prize restrictions

No substitution, transfer, or cash redemption of the Prize permitted, provided however that Sponsor reserves the right to substitute the Prize with another Prize of equal or greater value should the Prize become unavailable for any reason. The Prize is person-related and therefore non-transferrable and also not convertible for money or another type of compensation, unless the Sponsor independently decides thereto.

All expenses and travel costs not expressly stated above are the responsibility of each individual Winner and guest. Delivery of the Prize and travel arrangements will be made after Sponsor verifies that Winner has met all eligibility requirements. Winners and guests are responsible for obtaining any insurance, if required or desired, and all necessary documentation for travel as well as covering all associated costs.

The Sponsor shall not replace the Prize, the notification or its contents in which the Prize is awarded if it is lost after dispatch or destroyed.



All Winners and guests must abide by the terms, conditions, policies of Apukka Resort, selected airline company, and any other third-party service provided as part of the Prize. Sponsor and any of such third-party vendors who provide the services as part of the Prize reserve the right to remove or to deny entry to any event or form of transportation as part of the Prize to Winner and/or guest who engage(s) in a disruptive manner, or with intent to annoy, abuse, threaten or harass any other person at the hotel, during flight or transportation, or any event/location that Sponsor provides Winner/guest access to as part of the Prize.

Consent

Except when such is prohibited by law, participation in the Promotion entails participants granting express and unconditional consent to the publication of their names and photos, voice, photograph, video or film clips, biographical information and/or other visual likeness in any and all media or formats known or later developed without any further compensation, permission or notification for any purpose, including without limitation, commercial, advertising and promotional purposes in connection with Sponsor's website and Sponsor's social media accounts.

Participants guarantee the Sponsor that they are the entitled parties to the visual and/or text material supplied by them and that they have received from all the persons visible in the visual material and/or referred to in the text material supplied by them the required consent for the publication and reproduction of the picture(s) and text(s). The participant in question shall, if requested, unconditionally supply the Sponsor free of charge with evidence thereof immediately upon request. Further, participants guarantee the Sponsor and its affiliated parties that (i) by publishing and reproducing the supplied visual or text material, no rights of third parties are infringed upon and (ii) indemnify the Sponsor and all its affiliated enterprises and third parties whose services have been engaged by Sponsor for claim purposes in that respect.

In addition, participants guarantee that they possess all rights and consents required by law that make it possible for the Sponsor and/or its affiliated parties to publish or reproduce the visual and/or text material as supplied by the participants, whether or not for commercial purposes and in all possible manners, to which the participants expressly grant consent in the broadest sense of the word.



Personal details

The Sponsor or its affiliate shall collect only those personal details that have been expressly and freely given by the participants in the context of the Promotion.

The personal details furnished by the participant shall be processed under the responsibility of the Sponsor. The Sponsor shall handle the personal details in accordance with the applicable statutory requirements. These personal details shall not be furnished to third parties without prior consent, except in the event the Sponsor is obliged thereto on the basis of statutory provision or a court decision.

The Sponsor shall use the furnished personal details for the administration of this Promotion only, unless entrants have given permission for information to be used for marketing and promotional purposes. Entry information will be retained for as long as Sponsor has a legitimate business interest and will not be used for marketing purposes without express consent of the entrant.

Exoneration

The Sponsor, the enterprises affiliated with it, the agents whose services have been engaged by the Sponsor or third parties cannot be held liable for any actions ensuing from this Promotion and the damage and/or loss ensuing therefrom to the extent such exclusion is permitted by law.

To the extent any liability of the Sponsor, or its affiliates, exists, this liability shall never relate to any damage and/or loss other than direct damage and/or loss. The Sponsor and its affiliates shall have no liability whatsoever with respect to indirect, special, incidental, consequential damage and/or loss, which are hereby expressly excluded.

The Sponsor and its affiliates are not liable for non-entries, damaged, incomplete, late or incorrectly addressed entries due to transfer errors or technical failures of any nature whatsoever, including the faulty functioning of a network, hardware, software, etc.

In addition, the Sponsor and its affiliates shall accept no liability if a Prize is not received at all or later than planned.

The Sponsor, its affiliates, or the systems administrator of the Sponsor and/or of its affiliates is not liable for its systems being violated (*hacking*) as a result of which specific information of or concerning the participants becomes known to third parties.



The Sponsor and its affiliates are neither responsible nor liable for defects in the Prizes issued by Sponsor or its affiliates. The Sponsor and its affiliates give no guarantee for the Prize to be issued by Sponsor or its affiliates to the extent such exclusion is permitted by law.

Other provisions

In the event fraud or manipulation is suspected, the Sponsor or its affiliates can also report to the competent authorities without further announcement.

The Sponsor retains the right to stop the Promotion and/or to prematurely amend these Terms and Conditions of the Promotion at any time without stating reasons. In that case, an amended version of the Terms and Conditions of the Promotion shall be placed as quickly as possible on the relevant corresponding Big Green Egg Europe website, stating the date of the amendment.

Complaints regarding the Promotion can be addressed to Big Green Egg Europe BV, Leemolen 80, 2678 MH De Lier in the Netherlands.

Questions regarding the Promotion can be addressed to the local participating Big Green Egg Europe affiliate, listed on the relevant Big Green Egg Europe website www.biggreenegg.eu or thevoyage@biggreenegg.eu

Covid

Notwithstanding anything to the contrary in these Terms and Conditions, **if The Voyage is cancelled due to (i) the COVID-19 pandemic** or anything related to and/or (ii) any governmental agency or authority or Big Green Egg Europe action or decision related to COVID-19, Sponsor will therefore not be able to offer The Voyage as Prize to the Winners.

Please note that all persons arriving in Finland are bound by the obligations stated in the Communicable Diseases Act. Make sure you read THL's guidelines on their web pages regardless of which country or area you are travelling from. [Travel and the coronavirus pandemic - Infectious diseases and vaccinations - THL](#)

[It is recommended to log in to the Finentry Web service before you travel.](#)